

THE ART OF SURVIVAL

HOW THE SOCIAL PROTECTION SYSTEM SHOULD BE

TIE MONTHLY SOCIAL ASSISTANCE AMOUNT TO MONTHLY CONSUMER BASKET

If you raise the price of basic foodstuffs and the utilities, and then you have to increase the amount of social assistance.

Adnan, social assistance recipient

NON-DISCRIMINATORY AND JUST

I think it would be good, I will not say equalize, because I think that war veterans should have more, but the difference must not be 1600 KM. You can have a difference between 200-300 KM between us (non-war invalids) and them. I will always support that. These are the men who fought in the war and deserve it. However, current difference is, you know how that looks to me?! It is like the government is using the "divide and rule" approach.

Armin, social assistance and pension recipient, person with physical disability

TAKE CARE OF SOCIAL ASSISTANCE RECIPIENTS

The state should take care of the social assistance recipients, keep records on their needs, help them more, and increase their assistance - because I cannot do much with 182 KM I am entitled to.

Esma, social assistance recipient

ENABLE EMPLOYMENT

It would be the best if they could give me a job, so that I can earn for myself and the family. I would not be a social case nor would I ask for anything. In a situation like this, you just wait for their charity. The country has brought soldiers to state of poverty. I would not be poor that they gave me the job. I would have been a normal man now. When you fought, you were good, but now that you don't have to fight no one cares about you.

Damir, person with disability, only his wife receives social assistance due to diagnosis of schizophrenia

TIMELY TRANSFER OF SOCIAL ASSISTANCE

Regardless of how small the amount, it would be beneficial if it could be paid on the first week of the month. In a situation like this, you expect it would be paid on 5th or 10th, then it is the 15th or 20th and the month has passed without the assistance. Then what you will do? A day when you don't have anything is unbearably long.

Lejla, only her husband receives social assistance due to his condition (vigil coma)