

THE ART OF SURVIVAL

HOW THE SOCIAL PROTECTION SYSTEM SHOULD BE?



TIE THE MONTHLY SOCIAL ASSISTANCE AMOUNT TO THE MONTHLY CONSUMER BASKET

If the prices go up, the income should also go up, wouldn't you say?

Orhan, person with a disability and a social assistance recipient



JUST

All persons with disabilities have needs and should receive assistance, all without exception.

Fitim, person with a disability and a permanent financial assistance recipient



HOME CARE SERVICE AND PERSONAL ASSISTANCE

The State needs to pay for someone to go and help in the families where they have persons in wheelchairs, as they can't do everything by themselves.

Sasho, retiree, father of a daughter who suffers from schizophrenia



TIMELY TRANSFERS

We have not received social assistance in two / three months already. And when they finally decide to send money, it's only for one month, not for three. It happens very often.

Petra, mother of a child with a disability



PROVIDE REASONABLE ACCOMMODATION

I do not see why I need to go and pick up the document for continuation of the social assistance. They know where I live, they have my address. Why don't they just send the letter in an envelope? [...] The State must add a note somewhere in all those documents that it is a person with disabilities, and that the money must be given to them on hand.

Jadranka person with disabilities and recipient of permanent financial assistance



RAISE THE AMOUNT OF SOCIAL ASSISTANCE

I can't ask for assistance to be as an amount of a salary. But at least 100 euros.. At last 6.000 denars... You know what I mean? To achieve at least some level of social security...

Jadranka person with disabilities and recipient of permanent financial assistance



IMPROVE ACCESSIBILITY FOR PERSONS WITH DISABILITIES

There is no special office or counter for persons with disabilities. There should be a special access. Someone will let me take their place in the line, but other will say 'I am waiting for half an hour, so should you.'

Senada, person with a disability and permanent financial assistance recipient